

Access Statement For The Fashion Museum and Assembly Rooms

Introduction

The Fashion Museum is a world-class collection of contemporary and historical dress, housed within the magnificent Assembly Rooms.

Audio tours in 7 languages, included in the ticket price.

Personal guided tours every morning and afternoon.

Museum with more than 100 figures and over 100 fashion objects.

Real fashions from Georgian times to the present day

17th Century gloves.

Dresses from history – Georgian, Regency and Victorian.

Underwear display, followed by corsets and crinolines to try on.

Fashion by important British designers.

Fashion for different occasions.

Children's activity packs.

Magnificent Assembly Rooms interiors

The finest set of 18th Century chandeliers in Europe

Allow up to 2 hours for your visit.

The Garden Cafe for morning coffee, light lunches or afternoon tea,

Gift shop and fashion bookshop.

First class toilet facilities.

Our staff are friendly and welcoming and keen to ensure that everyone enjoys the best possible visit and has the opportunity to learn something new.

Pre-Arrival

- A clearly worded leaflet with high quality photography describes the main facilities, attractions, directions and opening times. The leaflet includes our address, contact numbers, 24 hour information line, website and an e-mail address. It is very widely distributed to other tourist venues, hotels, guest houses, caravan parks and Tourist Information Centres within a 2 hour drive.
- Special leaflets are also produced for the events Programme
The leaflets are available in large print or Braille on request.
- All this information can be found on our website
www.fashionmuseum.co.uk
- The website has been tested for accessibility against W3Cs Bobby programme.

- The nearest paying car park is 5 minutes away and there are Blue Badge parking spaces nearby.
- Less than 15 minutes walk from the Roman Baths, mostly uphill.
- Three park and ride car parks are available at the North, South and West of the city.
Bristol airport is an hour away by car.
- The railway station and bus station are a 20 minute walk from the Fashion Museum. London is 1 ½ on the train.
- Drop off points for coaches are approximately 15 minute walk away.

Arrangements for mobility needs

- Accessible Taxi services operate throughout the city.
- Shopmobility with electric scooters is located close to the Roman Baths
- Radar key toilet scheme in operation at the Assembly Rooms.
- Signing guide available by prior arrangement.

Arrival

- Free entry to the Assembly Rooms.
- The audio guide has a “T” switch compatible for hearing aid users and a large print script of the audio tour is also available.
- No dogs admitted except service dogs.
- Concession to Bath & North East Somerset Discovery Card Holders.
- Admission ticket includes free audio tour.
- The admission charges for the Fashion Museum for 2009 are:
 - Adult Single £ 7.00
 - Senior Citizens (65+), students 17+ID £ 6.25
 - Child Single/ES40 Holders £ 5.00
 - Family Ticket (2A +up to 4C) £20.00
 - Adult Group (20+people) £ 6.00
 - Child Group (20+people) winter £ 4.00
 - Child Group (20+people) April-Sept incl. £ 4.50
- Saver Ticket for Fashion Museum & Roman Baths:
 - Adult Single £14.50
 - Senior Citizens (65+), students 17+ID £12.50
 - Child Single/ES40 Holders £ 8.70
 - Family Ticket (2A +up to 4C) £40.00
 - Adult Group (20+people) £ 9.80
 - Child Group (20+people) winter £ 5.40

- Child Group (20+people) April-Sept incl. £ 6.30

Main Entrance & Reception

- Low counter height for wheelchair users.
- All areas are accessible for wheelchair users and baby buggies
- The Fashion Museum is open every day except Christmas Day and Boxing Day. The Assembly Rooms are open most days with limited access during private functions
- The opening hours are:
 - Jan-Feb 10.30-17.00, last entry 16.00
 - Mar-Oct 10.30-18.00, last entry 17.00
 - Nov-Dec 10.30-17.00, last entry 16.00

Public Areas - General (Internal)

- All the public rooms in the Assembly Rooms are fully accessible
- There is a lift down to the Fashion Museum on the lower level, for wheelchair users or those with limited mobility and for baby buggies. The lift is sited in the VIP room behind the ballroom. Staff accompany people wishing to use the lift. There is also a ramp around the outside for those not liking lifts.

Public Areas - WC

- There are Ladies toilets to the left of the main entrance, after the main desk and down a flight of stairs
- Gents toilets are to the right of the main entrance, after the desk and down a flight of stairs.
- Unisex adapted toilet on the ground floor, along the main corridor from the entrance; emergency pull cord and response provided, support rails basin with mixer lever tap.
- In the museum – adapted toilet within the museum on the lower floor
- Baby changing facilities in each of the toilet areas.

Restaurant

- Elegant Georgian café and small garden in the historic Assembly Rooms, on the ground floor; moveable seating and tables, giving good access for wheelchair users.
- Self service with drinks, snacks and light lunches.
- High chairs are available.
- We can cater for visitors with special dietary requirements.

Shops

- One shop sited within the Assembly Rooms off the main corridor from the entrance, with level access.
- Bright lighting in shop.
- All items are clearly priced and many are displayed at low level. Staff are available to help if required.
- Low counter height for wheelchair users.
- The shops stock many unique products and books themed to the Fashion Museum

Conference & Meeting Rooms, Banqueting

- Level walkway from main entrance
- Adjustable lighting
- Moveable furniture
- The Assembly Rooms is available for private hire
- Contact Historic Venue Hire for details

Additional Information

- Staff are all trained in disability awareness and customer care
- Evacuation routes are clearly marked and staff well trained in handling evacuations
- Service dogs are welcome
- No smoking anywhere
- A First Aider is always available on site
- Clear signage throughout the site
- No storage for luggage or coats. Luggage can be stored at the Backpackers Hostel in Manvers Street, 15 minutes from the Fashion Museum (small fee)

Contact Information

- Address: The Fashion Museum & Assembly Rooms, Bennett Street, Bath BA1 2QH
- Telephone: 01225 477173 for general enquiries or for 24 hour information tel. 01225 477867
- Email: fashion_enquiries@bathnes.gov.uk or fashionmuseum_bookings@bathnes.gov.uk
- Historic Venue Hire email: historic_venuehire@bathnes.gov.uk
- Cafe 01225 444477
- Learning and Programmes email:

museum_education@bathnes.gov.uk

- Museum Shops email: museumshop_enquiries@bathnes.gov.uk
- Website: www.fashionmuseum.co.uk
- Hours of operation: See Main Entrance and Reception above
- Emergency number: 01225 477784
- Shopmobility 7-9 Borough Walls, Bath BA1 1QS tel. 01225 481744
e mail shop_mobility@bathnes.gov.uk

Future Plans

Updates about events and exhibitions can be found on our website
www.fashionmuseum.co.uk

We welcome your feedback to help us continuously improve if you have any comments please phone 01225 477785 or email fashion_enquiries@bathnes.gov.uk

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